

Effective 08/31/09

Privacy Policy for R.M. Young Company

Our Commitment to Privacy:

At R. M. Young Company, your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the way your information is collected and used.

The Information We Collect:

This notice applies to all information collected or submitted on the R.M. Young Company website, www.youngusa.com. In some places on our site, you can order products, make requests, or register to receive materials. In order to fulfill these requests, we may ask for personal information such as name, address, telephone number, email address and credit card information.

How We Use This Information:

We use the information you provide about yourself only in conducting business between R. M. Young Company and you. We do not share this information with outside parties except as needed to complete an order or provide the requested materials. If you are located in a geographic area served by a distributor or supplier of R. M. Young Company, we may forward this information to them so that you will receive the best and most prompt service. We use return email addresses to answer the email and online messages we receive. Such addresses are not used for any other purpose and are not shared with outside parties except as noted above.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses. We do not sell this information to third parties.

Our Commitment To Data Security:

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

How You Can Make Changes or Opt-Out:

If you are currently on our mailing list and wish to update your information or be removed from our database (opt-out), you can contact us as listed below.

Links:

<u>www.youngusa.com</u> contains links to other websites. We are not responsible for the privacy practices or the content of these sites.

How To Contact Us:

For all questions or concerns about this privacy policy, please contact us at the following:

email: met.sales@youngusa.com

Telephone: (231) 946-3980

Mail: WebMaster

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